

HDB Virtual Reality Scenarios Facilitator's Notes (Web-based)

FOREWORD

This guide is meant to aid trainers, educators or care professionals in facilitating a group session using the EDIS (Experience Dementia in Singapore) Web-based videos.

Please use the notes in sequence to direct your group's participants to use EDIS. The questions and suggested answers guide the open-group discussion for comparing the experience of a person living with dementia in the two different HDB virtual scenarios. They can identify learning points for making the HDB environment and personal interaction ideal for a person living with dementia.

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Supporting Partners:









IT gadgets required:

- Laptop or Tablet
- Headphones
- Mouse
- WiFi



1. The Use of the Web-based VR

Familiarise the participants with the use of the webbased VR application:

a. Explain to the participants that they will be given the link to access the VR Scenario. Please encourage them to wear headphones to provide a more immersive experience.

b. Highlight to the learners that they will see the welcome screen once they enter the website.

c. Direct the participants to click and watch the "Common" scenario only and select the fullscreen mode for better experiences.





- d. Brief through the instructions for use:
 - Look Look, listen and feel what the person might be experiencing
 - Scan Left click, hold the mouse button, and drag to look around the room
 - Immerse Allow oneself to immerse in the shoes of the person
 - Move Click the yellow icon when one is ready to move on

e. Provide the web-based VR link (https://cloudexpo.hiverlab.com/DSG/?HDB) to the participants.
Advise them to follow the instructions on the website to enter Aunty Lucy's world and be in her shoes.







2. Walk-through and Discussion Points for Common Scenario

a. Invite the participants to share their own personal responses during the VR activity.

b. Explain to the participants that they are going to watch the common scenario again and they can make more detailed observations.

c. Discuss with the participants on the following points:

What observations did you make during the scenario?

- i. Environment (Suggested Answer)
 - » The patterned wallpaper, floor, bedsheet, and cushion covers make the environment confusing. There is insufficient lighting in the bedroom.
 - » The living room is cluttered, with the footstool and standing fan, increasing the risk of falls.
 - » The living room is noisy with the sound from the ticking clock, television, and phone – may cause agitation.
 - » The bathroom door, light switch, sink, toilet bowl, shower head, lack contrast with the background.



ii. Communicate (Suggested Answer)

- » The daughter's tone and choice of words impact the communication; she repeated herself several times.
- » Daughter does not validate her mother's intent
 of wanting to go to the market or searching for
 keys.
- » The helper does not communicate with Aunty Lucy at all.
- » Daughter does not provide assistance or guidance to ensure Aunty Lucy completes her shower.

What emotional impact did you observe for Aunty Lucy? (Suggested Answer)

- » Increased anxiety and stress (heart beats faster) when she was not able to find her purse and when her daughter kept telling her to go shower.
- » May interpret the black floor mat as a hole and hesitate to walk across.
- » Shocked to see the helper, who she believed to be a stranger.
- » Frustration of not being able to carry out a simple task by herself, e.g. taking a shower; locating the keys



What emotional impact did you observe for the daughter? (Suggested Answer)

- » Struggles to cope with Aunty Lucy's condition.
- » Displays high levels of stress.
- » Feels communication is a challenge between her, Aunty Lucy, and the helper.
- » Lacks understanding of the condition and how to support Aunty Lucy in everyday activities



3. Walk-through and Discussion Points for Recommended Scenario

a. Inform the participants to go back to the webbased VR site to experience the "Recommended" scenario.

b. Remind the participants to select fullscreen mode and put on their headphones during the experience.



c. Provide the web-based VR link to the participants again and remind them to enter the recommended scenario.

d. Invite the participants to share and discuss the following points, once everyone has completed the scenario.



What did you notice that was different? (Suggested Answer)

- » The bedroom area is bright and not confusing.
- » The wardrobe is labelled for Aunty Lucy to locate her things easily.
- » The living room is clean and uncluttered.
- » The helper acknowledged Aunty Lucy when she entered the kitchen.
- » The toilet bowl seat cover has contrasting colours.
- » All toiletry bottles are labelled.
- » Learn how a home can be modified to create a dementia-friendly environment.



What was helpful to Aunty Lucy in this scenario? (Suggested Answer)

- » Aunty Lucy's daughter's tone made her calm.
- » She displays a positive mood while listening to her favourite song.
- » She is more confident in locating her items in the bedroom.
- » The house environment does not cause confusion to her.
- » She feels respected when the helper greets her.